

COST

For Medical Appointments:

- \$3.00 co-payment EACH WAY (\$6.00 Round Trip)
- If you have Title 19 Medical Assistance and your doctor approves the ride, Title 19 may cover all but \$1.00 of the cost for medical rides – you should contact a ride service that accepts medical assistance (T-19) for rides.

Call the Aging Resource Center at (414) 289-6874 to get more information about using Title 19 Medical Transportation Services.

Contributions are accepted for rides to other locations. NO Tipping Please.

IMPORTANT INFORMATION

It takes ONE WEEK after you receive your RIDER ID Card in the mail before you can schedule your first ride.

If you have an urgent need to ride before that time, call the Aging Resource Center at (414) 289-6874 so your information can be faxed to the ride service provider.

DRIVERS WILL:

- Escort passengers to and from the vehicle
- Assist passengers getting in and out of the vehicle
- Help with seatbelts
- Help load shopping bags into the vehicle
- Help carry shopping bags/items thru the first door only of the home or apartment building



For more information about the Milwaukee County Department on Aging's Transportation program or any other services for adults aged 60 years and older, call the Aging Resource Center of Milwaukee County (414) 289-6874



7:00AM – 5:30PM Monday-Friday
24 Hour hotline for non-medical emergencies

Toll free 1-866-229-9695
TRS 7-1-1

www.county.milwaukee.gov/aging

Email us at: aging_webinfo@milwaukeecounty.com

1/2016





Milwaukee County Department on Aging Transportation Program Information

1220 W. Vliet Street
Milwaukee, WI 53205
(414) 289-6874

Door-to-Door Rides To:

- Medical and Dental Appointments
- Grocery Stores
- Approved Senior Dining Sites

Riders Must:

- Live in Milwaukee County
- Be age 60 or Older
- Be able to walk but NOT able to drive, or ride the city bus
- **Show their Rider ID card**

You Can Ride:

- In Milwaukee County
- Monday through Friday
- 8:00AM – 5:00PM
- EXCEPT FOR Major Holidays

Rides MUST Be Reserved:

- One week in advance for individual or rides
- 3 – 5 days in advance for medical and dental appointments
- Consult with your resident or apartment manager for details on group shopping rides

Subject to Change without Notice

How to Get a Rider ID Card

Call the Aging Resource Center of Milwaukee County (414) 289-6874

An information and assistance specialist will take information over the phone and tell you if you are eligible – your card will be mailed to you.

Translators may not be available at all times when you call.
If you do not speak English try to have someone who speaks English call for you.

To Schedule a Ride

For Medical Appointments, Grocery Shopping, or approved Senior Dining Sites

- Call TRANSIT EXPRESS at (414) 264-7433
- Press 4 when you hear the recording. An operator will assist you.
- If you have a rotary phone stay on the line and ask the operator for TRANSIT EXPRESS

For United Community Center's Adult Day Program, Senior Dining Program or Senior Center

- Call United Community Center directly at (414) 384-2301
- United Community Center Staff are bilingual in Spanish

1/2016

More 