

CATEGORIES OF ELIGIBILITY

Those persons who are certified eligible are granted either conditional or unconditional eligibility for Transit Plus Paratransit services as follows:

CONDITIONAL status is assigned to persons who are able to use Milwaukee County fixed route buses some of the time, but would under certain circumstances and/or for certain trips be prevented from independently using the fixed route system.

UNCONDITIONAL status is assigned to persons who are determined to be unable “at any time” to independently use fixed route bus service.

TEMPORARY status is assigned to persons who are capable of using Milwaukee County fixed route buses but cannot do so at present because of a temporary disability.

APPEALS

Information regarding the appeal process is available through the Transit Plus office.

Applicants who are determined not to be eligible for Transit Plus, or who do not agree with the condition(s) established for their use of Transit Plus service may request an appeal.

If you have any questions regarding Transit Plus, please contact our office at:

(414) 343-1700
(414) 343-1704 (TTY)
(414) 343-1787 (fax)
www.ridemcts.com

All Milwaukee County buses are fully accessible, with low floor and wheelchair ramp features available on all routes.



TP44 (4/10)



ELIGIBILITY INFORMATION GUIDE



Milwaukee County
Transit System
1942 N. 17th Street
Milwaukee, WI 53205

ADA PARATRANSIT SERVICE

Transit Plus, Milwaukee County's Paratransit service, is offered in accordance with the Americans with Disabilities Act (ADA) of 1990. Transit Plus is a transportation service for persons with physical, cognitive, or sensory disabilities which functionally **prevent** an individual from using the Milwaukee County fixed route bus system.

Disability, age, Social Security status, or safety concerns alone do not determine one's eligibility for Transit Plus. The decision is based solely on the applicant's functional ability to use MCTS fixed route buses, using specific ADA criteria.

Milwaukee County Transit System buses are fully accessible. All buses are low floor and have a "kneeling" feature enabling persons with limited mobility to successfully board.

ELIGIBILITY PROCEDURE

Persons seeking Transit Plus services must complete an eligibility application, as well as having their treating physician complete the medical documentation form.

Applicants are also required to participate at an in-person functional assessment to determine if the applicant can use the MCTS bus system.

The Transit Plus application and medical documentation form can be obtained by contacting the Transit Plus office at (414) 343-1700.



FUNCTIONAL ASSESSMENT

The in-person functional assessment is conducted by a trained Paratransit professional, and is used to help determine the applicant's functional ability to use MCTS fixed route buses.

The assessment consists of a physical and/or cognitive and/or sensory evaluation of the applicant's functional abilities, including but not limited to: gait and balance, step climbing ability, bus route and landmark identification, short term memory and attention span.

Variables in the environment, the application/medical form, and the applicant's ability to perform the tasks required to use the bus are also considered.